

Harvest Capital from Your Technology Budget Instead of Layoffs and Budget Cuts



### Introduction

In today's competitive business landscape and challenging economic climate, enterprises are facing difficult decisions regarding their balance sheet. Enterprises are caught in a tough spot, needing to demonstrate profitability (EBITDA) while simultaneously grappling with stagnant revenue growth. Traditional methods for closing profitability gaps, such as layoffs and budget cuts, can have a negative impact on company culture.

However, there is a more innovative and effective approach to achieving an appealing P&L: harvesting capital from technology budgets. By utilizing data-driven methods, enterprises can optimize and claw back operating capital from their multimillion-dollar technology budget, reducing expenses without resorting to drastic measures like budget cuts and layoffs. In this article, we will explore the value proposition of harvesting capital from technology budgets, the benefits it offers, and how it can enhance an enterprise's overall competitiveness.





## Harvesting Capital from Technology Budgets

When discussing budget decisions and planning, guidance from finance leaders often has a negative impact on leaders outside of the finance department. Headcount and budget cuts are not the only ways to streamline expenses. Harvesting capital from technology budgets offers a better way. It allows CIOs to achieve cost reduction without resorting to layoffs or budget cuts -- and to retain staff and continue projects that might otherwise be cut.

Annual Budget by Month

Technology and technology-adjacent expenditures -- including categories such as CRM, cloud and data services, billing, software, network storage, business process outsourcing, telecommunications services, and data center technology -- represent a significant pool of expenses, ripe for reduction, that can result in meaningful savings. According to AlQ's analysis of over a decade of client interactions, these expenditures amount to 8-15 percent of revenue for medium and large enterprises, and companies are paying, on average, 79 percent higher technology costs than market conditions require. Tens- or hundreds-of-millions of dollars can be reclaimed by optimizing the technology budget.

Harvesting capital from technology budgets offers several significant benefits for enterprises:



### **Expense Optimization**

By identifying areas of inefficiency and waste in the technology budget, enterprises can eliminate unnecessary expenses and redirect resources to more valuable initiatives. This process allows for a comprehensive review of technology investments, identifying opportunities for cost savings and optimization.



#### **Enhanced Competitiveness**

Investing in strategic technology initiatives not only drives revenue generation, but also enhances an enterprise's overall competitiveness. By staying ahead of the curve and adopting innovative technology solutions, enterprises can position themselves as industry leaders and attract more customers.



#### **Employee Retention and Engagement**

Resorting to layoffs and budget cuts have a detrimental impact on company culture and the well-being of employees. By harvesting capital from technology budgets instead, enterprises can preserve their workforce, maintain a positive work environment, and foster employee retention and engagement.



## The Challenges of Increasing EBITDA and Operating Capital

Enterprises often face challenges when it comes to increasing EBITDA and operating capital. Traditional solutions such as layoffs, budget cuts, and fundraising can be painful, risky, and disruptive. Additionally, revenue growth requires significant investments and flawless execution. These challenges can hinder enterprises from achieving their profitability goals and enhancing their enterprise value.

## A Better Solution: Data-Driven Tech Spend Optimization

It's time to debunk the idea that harvesting capital from technology budgets is too difficult. While layoffs may seem like an easy and familiar solution for cost reduction, they come with long-term costs and negative impacts on company culture. Data-driven solutions to reduce technology spend offer a more holistic and human option for enterprises seeking to optimize their technology budgets while preserving their workforce and maintaining a positive work environment.

AIQ, a data-driven solution, offers a unique approach to harvesting capital from technology budgets. Through a patented and proprietary process, AIQ creates a competitive market environment among an enterprise's tech suppliers. This process drives down costs, optimizes contracts, and ultimately helps to grow operational capital and enhance enterprise value.



## The Benefits of Data-Driven Solutions

Data-driven solutions to reduce technology costs offer a multitude of benefits:



#### **Cost Savings**

AIQ's process allows enterprises to secure optimized supplier contracts, resulting in substantial cost reductions. Clients have enjoyed supplier savings of 44 percent, on average, since AIQ's inception 20 years ago. These cost savings have a direct impact on EBITDA and the overall financial health of the enterprise.



### **Increased Operational Capital**

By unlocking trapped operating capital tied up in supplier contracts, AIQ's solution enables enterprises to quickly grow their operational capital. This provides them with the financial resources needed to invest in growth opportunities, innovation, and strategic initiatives without resorting to painful budget cuts or layoffs.



#### **Streamlined Procurement Process**

AIQ operates as a managed service, simplifying the procurement process for finance and procurement staff. This streamlined approach allows enterprises to focus on core business activities while AIQ handles the complex process of analyzing, negotiating, and optimizing supplier contracts. By partnering with AIQ, enterprises can leverage the expertise of a dedicated team that specializes in maximizing the value of technology investments.



#### **Data-Driven Decision Making**

AIQ's solution is powered by data and analytics, enabling enterprises to make informed decisions based on market prices, supplier licensing, and discount tendencies. By leveraging AIQ's deep proprietary knowledge and insights, enterprises gain a competitive edge in their procurement process. Data-driven decision making ensures that enterprises secure the best possible contracts and achieve the highest value from their technology investments.



# The AIQ Reverse Auction Methodology in Detail

AIQ is revolutionizing the way businesses approach procurement with its unique reverse auction methodology. Unlike traditional auctions, where bidders compete to drive prices upwards, AIQ's reverse auctions compel technology suppliers to drive prices down with each competitive bid to secure the buyer's contracts. This innovative approach has garnered significant attention due to its ability to deliver cost savings, increased efficiency, and improved transparency. Now we will delve into the intricacies of AIQ's reverse auction methodology and explore the benefits it offers to both buyers and suppliers.



### How AIQ's Turn-Key Service Works



**Spend Analysis:** AIQ, under non-disclosure, ingests the client's ERP data and compares it to their proprietary data, compiled over decades of auctions and contract negotiations, to determine the technologies and technology categories that can produce the most savings. This high-level assessment report is typically completed within two weeks and has proven to be accurate within 95%. There is no cost for this report.



**Roadmap Planning:** AIQ works with the client to prioritize the categories to be renegotiated and auctioned. This process allows the client to plan the precise month and quarter in which the savings will hit their books.



**Supplier Matching:** In advance of each auction, AIQ works with the client to determine their needs and specifications for each technology or service. AIQ interviews incumbent vendors and recommends other close matches, assigning them an "IQ score" to rank them each based on the client's documented needs.



## The AIQ Reverse Auction Methodology in Detail



**Reverse Auction:** AIQ sets up and runs the auctions. Auctions typically run for two weeks, culminating in hundreds of competitive bids within the final hours. At the end of the auction, the cost of the technology or service is, on average, 44% lower than the client's original cost. Costs are almost always driven down lower than list price or published discounts thanks to the competitive market environment created by the reverse auction.



Awarding the Contract: When the bidding period ends, AIQ meticulously analyzes all bids based on price and supplier qualifications, and presents the results to the client. The client ultimately decides which supplier wins the contract based on a combination of price, fit, and other relevant factors. This comprehensive evaluation ensures that the buyer receives the most suitable supplier for their project.



**Executing the Contract:** AlQ provides a true turn-key service in that they will complete the execution of the contract as an agent of the client. The AlQ service offloads a tremendous amount of time and labor from the client's finance and procurement staff.



**Project Management:** Throughout the engagement, AIQ provides ongoing project management support to facilitate seamless communication between the buyer and supplier. Their team monitors the progress of the project, ensuring it is delivered on time and within budget.



## Benefits of AIQ's Reverse Auction Methodology



## For Buyers



**Cost Savings:** AIQ's reverse auction methodology drives down prices through the competitive bidding process, potentially leading to significant cost savings compared to traditional procurement methods. Buyers can secure the best value for their money.



**Increased Efficiency:** The automated platform streamlines the procurement process, saving buyers time and resources. With AIQ's solution, buyers can efficiently manage their procurement needs and focus on their core business activities.



**Improved Transparency:** The blind bidding process ensures fairness and transparency throughout the auction. Buyers can be confident that they are receiving bids based solely on the supplier's capabilities and not influenced by personal relationships or biases.



Access to Global Network: AIQ's extensive global network of qualified suppliers provides buyers with a diverse range of options. This global reach allows buyers to tap into talent and expertise from around the world, further enhancing the quality of their procurement outcomes.



**Reduced Risk:** AlQ's thorough vetting process minimizes the risk of working with unreliable or inexperienced suppliers. Buyers can trust that they are partnering with reputable suppliers who have a proven track record of delivering successful projects.



## Benefits of AIQ's Reverse Auction Methodology





**Increased Visibility:** AIQ's platform offers suppliers the opportunity to expand their client base and showcase their expertise to a wider audience. This increased visibility can lead to new business opportunities and partnerships.



**Competitive Opportunities:** The reverse auction format levels the playing field for suppliers, allowing them to compete for projects based on their capabilities rather than their size or reputation. This creates a fair and equal opportunity for suppliers of all sizes to win contracts.



**Efficient Bidding Process:** AIQ's online platform simplifies the bidding process for suppliers, allowing them to easily participate in the auction and submit their bids. This efficiency enables suppliers to focus on delivering their best proposals without the burden of cumbersome paperwork.



**Direct Access to Buyers:** AIQ facilitates direct communication between suppliers and buyers, eliminating the need for intermediaries. This direct access allows suppliers to better understand the buyer's requirements, leading to more tailored and effective proposals.



**Streamlined Project Management:** AIQ's project management tools support suppliers throughout the engagement, ensuring that projects are completed successfully and on time. This streamlined approach enhances supplier performance and customer satisfaction.



### Case Studies: Results in Action

To truly understand the value proposition of AIQ, let's delve into a few real-life case studies that demonstrate the results achieved by enterprises leveraging AIQ's solution.

### Case Study 1: Fortune 500 Global Technology Company

One senior director of operations at a Fortune 500 global technology company shared how AIQ assisted his company in achieving millions in savings in the first year. They faced significant challenges in reducing costs and improving profitability without sacrificing quality or knowledge. AIQ provided a solution that fostered collaboration, improved decision-making, and encouraged a competitive approach to managing expenses. The company experienced improved issue prediction, reduced resolution times, increased customer satisfaction, and ultimately saved money. This led to a better company culture, improved profitability, and valuable insights into their customer's experiences to continuously improve products and services.

#### **KEY OUTCOMES:**

- \$3.8 Million in first-year savings
- 43.5% in cost savings
- 84% savings in toll-free services





### Case Studies: Results in Action

## Case Study 2: Global Healthcare Supply Chain Management Provider

A CFO of a global healthcare supply chain management provider disclosed how AIQ helped the organization achieve a 10% improvement in EBITDA and significant cost savings. The organization needed to triple its information handling capacity, reduce outages, and scale operations while simultaneously reducing costs and increasing EBITDA. By collaboratively partnering with AIQ, they achieved significant cost savings across various services, improving business alignment and technology enablement in areas such as BPO, hardware infrastructure contracts, wireless, voice, and colocation. These achievements resulted in improved efficiency, reduced expenses, and increased enterprise value.

#### **KEY OUTCOMES:**

- 10% EBITDA improvement
- 36.4% in cost savings
- \$100M enterprise value added





### Conclusion

Harvesting capital from technology budgets offers a smarter and more sustainable approach to cost optimization, revenue generation, and employee retention. By leveraging data-driven solutions like AIQ, enterprises can achieve significant cost savings, increase operational capital, streamline the procurement process, and make data-driven decisions. The case studies highlight the tangible results achieved by enterprises that have embraced this innovative approach. With AIQ, enterprises can unlock the true value of their technology budgets, enhance their overall competitiveness, and drive sustainable growth and success.



